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ATTORNEYS AT LAW



\$ SECTOR  
#4

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November 28, 2001

Box Missing Parts  
Assistant Commissioner for Patents  
Washington, DC 20231

Re: U.S. Patent Application No.: **09/858,134** - filed: May 15, 2001  
Entitled: *Method and System for Automatically Managing a Voice-Based  
Communications System*  
By: S. Cannavo, M. LeBrun and K. Mudambi  
Docket No.: IFK-002.01 (21426-201)

Dear Sir:

In response to the Notice to File Missing Parts mailed July 17, 2001, Applicants enclose for filing in the above-referenced patent application the following:

1. This Missing Parts Transmittal Letter with a written assertion of Small Entity Status and request for Three-Month Extension of Time with a Certificate of First Class Mailing (*in duplicate*);
2. A copy of the Notice to File Missing Parts of Nonprovisional Application;
3. A combined Declaration and Power of Attorney executed by S. Cannavo, M. LeBrun and K. Mudambi;
4. A check in the amount of \$525.00; and
5. A return receipt postcard.

Applicant claims small entity status under 37 CFR 1.27 (as amended on September 8, 2000) for this application. The enclosed check in the amount of \$525.00 for this response includes payment for the fee for a three-month extension of time (460.00) and the surcharge for the late filing of a declaration (\$65.00).

Applicant also hereby requests a three-month extension of time. Accordingly, a response to the Notice to File Missing Parts mailed July 17, 2001 is due by **December 17, 2001**.


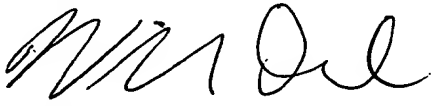
01/07/2002 BNGUYEN1 00000054 09858134

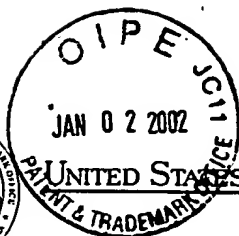
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The Commissioner is hereby authorized to charge any underpayments or credit any overpayments to our Deposit Account No. 06-1448.

<p style="text-align: center;"><b>Certificate of First Class Mailing</b></p> <p>I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail, postage prepaid in an envelope addressed to: Box Missing Parts, Assistant Commissioner for Patents, Washington, DC 20231 on the date set forth below:</p> <p><u>November 28, 2001</u> Date</p> <p> Terrill Williams</p>	<p>Respectfully submitted, FOLEY HOAG</p> <p></p> <p>William D. Devaul Reg. No. 42,483 Attorney for Applicants Customer ID No. 25181</p>
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COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/858,134 ✓	05/15/2001	Samuel Cannavo	IFK-002.01

025181  
FOLEY, HOAG & ELIOT, LLP  
PATENT GROUP  
ONE POST OFFICE SQUARE  
BOSTON, MA 02109

CONFIRMATION NO. 1732

FORMALITIES LETTER



\*OC00000006304131\*

Date Mailed: 07/17/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 65.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

01/07/2002 BNGUYEN1 00000054 09858134

01 FC:205

65.00 OP